

Visa infoline call center for Foreigners

Колл-центр Visa infoline для іноземців

1 General (English)

Phone : +48 800 000 237 【 07:00 ~ 15:45, (Summer time) 08:00 ~ 16:45 】

2 About evacuation from Ukraine / Про евакуацію з України

(Russian/**російський**)

Phone : +380 800 800 143 【 07:00 ~ 15:45, (Summer time) 08:00 ~ 16:45 】

(English)

Skype : mofa-visa-hotline@asiahs.com 【24h】

【 About how to make a call on Skype 】

- ① Launch the Skype app.
- ② Select the search icon that says "Groups & Messages" shown on the top of the window.

* The words displayed may vary depending on your device.

- ③ Copy and paste the dedicated ID of the JAPAN VISA INFORMATION HOTLINE on the "Search Skype" field.

- ④ Select JAPAN VISA INFORMATION HOTLINE from the search results.

- ⑤ Press the Audio Call button.

* You need to download the Skype app. (Free)